## IRONS PROMOTION AT A SHOPPING CENTRE

**EFFORTS:**

- paying attention to physical appearance
- deceiving customers by playing tricks on them
- non-stop ironing in the following order: jacket, blouse, sweater, jeans, kitchen cloth, cotton T-shirt, polyester T-shirt, men's trousers, men's shirt, eight hours a day

**OUTCOME:**

- sweating from steam
- getting fed up with closed space, artificial lighting, air conditioning
- by-passers' amazement at the price of the product totalling three average monthly salaries in Croatia

**CALCULATION:**

- the job included unpaid training classes
- irons promotion was not paid at first, and later it was paid 100 kunas a day
- the earnings were mostly based on commission; I didn't manage to sell the product

## CLEANING BUSINESS AND RESIDENTIAL BUILDINGS

**EFFORTS:**

- working in a frenzy to complete work in all the buildings scheduled for the day
- carrying cleaning supplies from one location to another
- begging tenants for clean water
- searching for the building superintendent who is supposed to sign the cleaning invoice

**OUTCOME:**

- treatment of the cleaning lady as a second-rate person
- tenants' special wishes and advices regarding what, how and when (not) to clean
- tenants' complaints about buzzing their doorbells and disturbing their peace and quiet
- chronic fatigue

**CALCULATION:**

- the cleaning lady is supposed to bring her own working clothes
- a monthly salary of 1200 kunas covered the costs of cleaning eight buildings and travel expenses in the form of a monthly bus pass

## ROSE SELLING IN BARS AND NIGHTCLUBS

**EFFORTS:**

- stalking couples and men in a female company
- pushing through crowd, smoke and noise
- avoiding troublesome guys

**OUTCOME:**

- men's willingness to buy a bottle of the most expensive whiskey, but not a single rose
- diagnosis of the city's nightlife
- being fed up with turbo-folk music

**CALCULATION:**

- working hours from 10 pm to 5 or 6 am, even longer during the high season
- roses are sold at the price of 30 kunas each, 5 kunas is earned per rose
- I sold ten roses in a whole night

## DISTRIBUTION OF ADVERTISING MATERIALS TO MAILBOXES

**EFFORTS:**

- physical strength to carry as heavy a load as possible on my back and in my hands
- racing with time to go through an entire neighbourhood in a single day
- ignoring "no promotional material" sings
- making excuses when being caught in the act

**OUTCOME:**

- being chased after by tenants
- dirty hands, face and clothes from print paint
- dehydration and muscle soreness

**CALCULATION:**

- travel expenses are not covered
- daily wage calculation is based on the number of the flier types, not the number of copies delivered; 13 percent of earnings is deducted and kept by the company
- the unfinished job is moved on to the following day, until a targeted neighbourhood is covered; the pay was 140 kunas

## WAITRESSING AT A LOCAL BAR

**EFFORTS:**

- ignoring comments from men
- clearing up physical conflicts among customers
- satisfying customers' special demands
- hunting down customers who left without paying the bill

**OUTCOME:**

- being stared at by men
- receiving dating and marriage offers
- being asked to cheer up and being offered alcohol
- verbal harassment
- aggressive outbursts by young men who require urgent payout of their betting returns

**CALCULATION**

- I had to cover the unpaid bills by myself
- I earned 17 kunas per hour, the tips were next to nothing

## WORKING AT A DESIGNER SHOP

**EFFORTS:**

- positive expectations
- voluntary shop redecoration
- relaxed working

**OUTCOME:**

- positive experience
- shop owner's trust
- possibility of future collaboration in the field of design

**CALCULATION:**

- 300 kunas for two days of work and two T-shirts worth 260 kunas

## EXHIBITION GUARDING AT A GALLERY

**EFFORTS:**

- waiting for the time to pass
- counting visitors
- expecting reactions from the colleague whose exhibition I was guarding, from students and other colleagues

**OUTCOME:**

- boredom from poor turnout
- students' and colleagues' indifference towards my situation

**CALCULATION:**

- the hourly wage was 13 kunas, in two shifts, six hours a day
- the fee payment was delayed by four months because the exhibition organiser had to wait for a payment by his financier
- I was paid under a student contract, signed by a student to whom I gave 10 percent of my earnings for doing me the favour